

THE TERMS AND CONDITIONS FOR THE ONLINE E-LEARNING PLATFORM SCHOLARLINK ACADEMY

These terms and conditions apply to services provided to both Teachers and Students by ScholarLink Academy under Aljem Technologies - SMC- LTD Bukoto KLA, Uganda.

You may contact us on admin@aljemtec.com and/+256 785203532

These terms and conditions are in addition to Website Disclaimer and apply to any online course taught/ service offered in relation to online e-learning. Please read these terms and conditions carefully before entering into a contract agreement for an online course, or to apply to offer a service of teaching an online course with ScholarLink Academy under Aljem Technologies -SMC- LTD

If there is any conflict between our Website Disclaimer, these terms and conditions and any course specific terms and conditions which might apply to a specific online course or a course being taught then the conflict shall be resolved by applying the following order of priority;

1. Course Specific Terms and Conditions;
2. These Standard Terms for a contract of teaching service;
3. Website Disclaimer;

For online E-Learning via our website, by creating an Account you agree to the terms of this agreement which will bind you. If you do not agree to these terms you must cease to create an account with us.

1. The Services

1.1. A description of the subjects/courses together with its specific tutors or teachers and the dates on which the services will begin are available on our website. We will provide the services with reasonable care and skill in accordance with the description set out on the website.

1.2. We reserve the rights to vary or withdraw any of the services described on the website without notice.

1.3. We expect you confirm that the course/subject you are taking or service you are purchasing will meets your needs, and that as a tutor/teacher you can perform to our expectations. We do not guarantee to you that you will obtain a particular result, professional qualification or employment opportunity from your purchase and completion of any of the services.

2. Ordering Services.

Purchasing Services via website

2.1. In order to purchase any of the services on-line you must register for an account with us via our website. If you already have an account with us you log into your account using your user name and password.

Purchasing the service via the telephone

2.2. To purchase any service over the telephone please call +256 785203532. You do not need to have registered for an account with us to purchase any of the services over the telephone. You must, however, register for an account with us to access on-line e-learning platform.

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2.3. When you place an order for a service via the website, or telephone you are offering to purchase the services on these terms and conditions. ScholarLink Academy under Aljem Technologies -SMC- LTD reserves the rights to cancel or decline your order or any part of your order or admission at any time until it has been confirmed in accordance with clause 2.5 below.

2.4. Following receipt by us of your order for services, or when admitted as a tutor/teacher via the website or on the telephone we will contact you concerning receipt of your order.

2.5. A legally binding agreement between us and you shall come into existence when we have;

(a) Accepted your offer to purchase services from us by making payment of the required fees for the particular service as stipulated on our website, as in clause 4.1 below.

(b) Received payment of the relevant fees from you in accordance with clause 4 below.

2.6 Where your order consists of multiple online courses or subjects or courses taught, each individual subject will be treated by us as a separate offer to purchase. Acceptance of your offer to buy one or more courses or subjects will not be acceptance by us of your offer to purchase any other subjects or courses which make up your order.

2.7. ScholarLink Academy does not and is not responsible for booking any examination with any professional body or examination board. It is your responsibility to ensure that you book prior to the relevant closing date any exam necessary that you wish to take and which may or may not be associated with the subject matter of the service provided to you by ScholarLink Academy.

3. Cancellation and Variation

3.1. Subject to clause 3.2 below, where we have accepted / confirmed the services being purchased by you and formed a legally binding agreement with you in accordance with clause 2.5 above, then you are permitted within 14 working days starting on the day after the date we have concluded our agreement in accordance with clause 2.4, to cancel your purchase of the services.

3.2. If you have purchased an online course and have already accessed or started to attend to the platform then you shall have no right to cancel your order.

3.3. Notwithstanding clause 3.1 there is no other right to cancel or vary your purchase of services and any other cancellation and /or variation of the course dates will be at the entire discretion of ScholarLink Academy.

4. Fees

4.1. The fees of the service shall be set out on the website or as told to you over the phone at the time placed in order for the service.

4.2. Fees for the services selected by you on the website shall be debited from your credit/debit card at the time of purchase. Fees can also be paid through mobile money, fees must be paid in full prior to you attending the platform or accessing the services.

4.3. Any fees charged by your debit or credit card provider in connection with your purchase of services are for your own account and ScholarLink Academy shall not be responsible for these.

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5. Termination

5.1 We shall be entitled to terminate these terms and conditions and cease to provide you with any services with immediate effect in the event that you;

- a) Fail to pay when due your fees.
- b) Act in aggressive, bullying, offensive, threatening or harassing manner towards any employee of scholarlink.
- c) Steal or act in fraudulent or deceitful manner towards us or our employee or any other student in the platform.

Law and jurisdiction

This Agreement is subject to Uganda laws that is computer misuse Act of 2011, constitution of the republic of Uganda 1995 and the Education Act of 2008 as amended.